

# **Mobile Users and Devices**

Jim Mann Director, Engineering iPAQ Mobile Solutions Compaq Computer Corporation March 11<sup>th</sup>, 2002

## Agenda

- Mobile Users
- The Need For Wireless Data
- Mobile Convergence
- Growth of Wireless and Broadband Internet
- User Expectations & Requirements
- Mobile Device Categories
- Mobile Device Requirements

# **Mobile Users**

- People becoming increasingly mobile
- Data importance rivaling voice
- Response times are shortening
  - Immediacy is now expected
  - Latency and bandwidth are critical
- Convergence is the rage

## **The Need For Wireless Data**

- Personal Information Management
- Email & Messaging
- Corporate Data (Intranet, backend databases)
- Web surfing
- Consumer Services (News, Weather, Sports)
- E-commerce
- Multimedia (Audio, Video, Gaming)
- Location Based Services
- Voice over IP
- Unified Inbox (Email, Vmail, FAX)
- "Smart Information"
- Home automation and control

# **Mobile Convergence**

#### **Professional Needs**

- Enterprise data access
- Corporate e-mail
- Corporate IM
- Collaboration
- Vertical applications
- Process mobilization
- Task lists
- Contact lists
- Voice

Personal and Professional Lives Are Blending

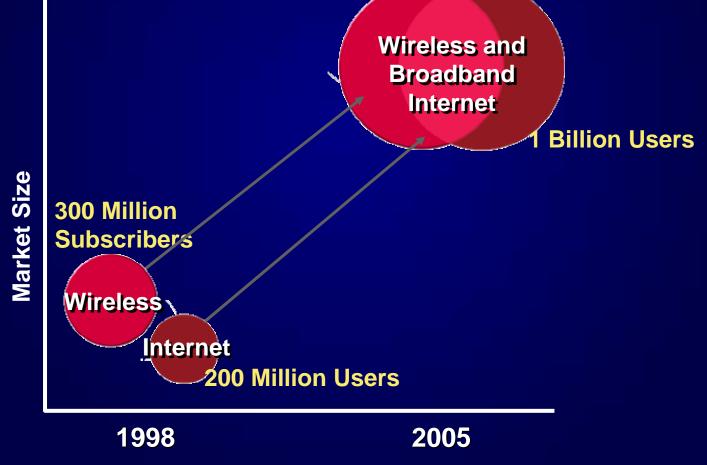
#### **Personal Needs**

- Stock quotes
- Travel schedules
- Financial data
- News, weather, sports
- Personal e-mail
- Personal IM
- Task lists
- Contact lists
- Voice

Up-to-date, up-to-the-minute access of information

# **Growth of Wireless and Broadband Internet**

1 Billion Subscribers



# **User Expectations & Requirements**

- Expectations will increase (wired broadband experience)
- Security is critical!
- "Always" connected
- Ease of use / deployment / provisioning
- Flexibility / configurability
- Manageability
- Quality of Service
- Location based information
- Flat-rate pricing models
- Pricing will drive usage

# **Mobile Device Categories**

- Notebooks / Tablet PCs
- Information (Internet) Appliances
- Personal Digital Assistants / Handhelds
- Smart Phones
- Pagers / Two-way Messaging Devices
- Phones

















## **Mobile Device Requirements**

- Low power
- Small size
- Low cost
- Low latency
- Fast connection
- "High" bandwidth
- Low analog system complexity
- "Easy" antenna integration
- Standard system interface
- Standards-based

